



SIT30622

## Certificate III in Hospitality

FOR DOMESTIC STUDENTS

<b>Duration</b>	12-18 months
<b>Location(s)</b>	Darwin, Alice Springs
<b>Delivery</b>	Online with face to face assessing

### ABOUT THIS COURSE

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

### ELIGIBILITY

A pre-enrolment process to establish suitability to undertake the course and to determine support requirements will be conducted, which will include a Language, Literacy and Numeracy (LLN) assessment.

### STUDY & CAREER PATHWAYS

Possible relevant job titles include:

- Housekeeper
- Restaurant host
- Waitperson

### COURSE FEES

Tuition Fee <i>includes \$400 non-refundable enrolment fee</i>	\$2,800.00
Resources Fees <i>purchased through Karen Sheldon Training</i>	\$0.00
Recognition of Prior Learning (RPL)	\$ 120.00 per unit

### UP-FRONT PAYMENT

Karen Sheldon Training does not accept any more than \$1,400.00 up front prior to commencement of the course. This includes the \$400 non-refundable enrolment fee. Students can pay the remainder in instalments during course progression.

### PAYMENT PLANS

Karen Sheldon Training can arrange personalised and flexible payment plans to suit all our learners circumstances, which can be arranged on request prior to commencement.

# QUALIFICATION CONTENT

**Total number of units:** 15 - 6 compulsory core units plus 9 elective units\*

## CORE UNITS

SITHIND006	source and use information on the hospitality industry
SITHIND008	work effectively in hospitality service
SITXCCS014	provide service to customers
SITXCOM007	show social and cultural sensitivity
SITXHRM007	coach others in job skills
SITXWHS005	participate in safe work practices

## ELECTIVE UNITS

SITXFSA005	use hygienic practices for food safety
SITHFAB021	provide responsible service of alcohol
SITHFAB023	operate a bar
SITHFAB024	prepare and service non-alcoholic beverages
SITHFAB025	prepare and serve espresso coffee
SITHFAB031	provide advice on beers, spirits and liquors
BSBSUS211	participate in sustainable work practices
SITXFIN007	process financial transactions
SITXWHS006	identify hazards, assess and control safety risks

*\*Alternative electives can be discussed with your trainer prior to commencement. Elective units must be relevant to the work environment and the qualification.*

## LICENSING / REGULATORY INFORMATION

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

## RESOURCES

Students are provided with a personal online LMS account and/or hardcopy learner guides. Students are responsible for the purchase of additional textbook/s and resources relevant to this qualification.

## ASSESSMENT

Assessments vary with each unit, including Questioning, a Project, an Observation or Supervisors report. You will be provided with an assessment guide.

## WORK PLACEMENT REQUIREMENTS

There is no minimum work placement requirements for this qualification.

## RECOGNITION OF PRIOR LEARNING (RPL) & CREDIT TRANSFERS

Students can apply for Credit Transfers and Recognition of Prior Learning during pre-enrolment or after enrolment. Students must complete an RPL Self-Assessment before application, followed with an interview with an assessor, whereafter final assessments will be made based on evidence provided.

## WITHDRAWING FROM A QUALIFICATION

You may withdraw from this qualification and receive, where relevant, a Statement of Attainment for all units of competency you have successfully completed.

## SUPPORT SERVICES

Karen Sheldon Training supplies support for students in many areas, including: Careers and Employment, Equal Opportunity, Discrimination and Harassment advice and Learner Support Services.